## Empathy: A Key Element in Patient-Centered Care

## Jefferson Scale of Physician Empathy

The Jefferson Scale of Physician Empathy, which can be used to measure empathy in physicians and medical students, is now available for web administration.

- Brief instrument can be completed in less than 10 minutes
- Backed by strong psychometric evidence presented in 13 peer-reviewed publications.
- Translated from English into 15 languages.
- Also available on scannable paper forms.

Further information about the *Scale*: <a href="www.tju.edu/jmc/crmehc/medu/oempathy.cfm">www.tju.edu/jmc/crmehc/medu/oempathy.cfm</a>.

Web administration: <a href="www.tju.edu/jmc/crmehc/medu/webbasedempathy.cfm">www.tju.edu/jmc/crmehc/medu/oempathy.cfm</a>.

or contact: <u>Jon. Veloski@jefferson.edu</u> or 215 955-7901.

Detailed descriptions of the development of the *Scale* and its psychometrics are reported in Chapter 7 of the following book, a recently-published encyclopedic source on empathy in patient care:

Empathy in Patient Care: Antecedents, Development, Measurement, and Outcomes.

By Mohammadreza Hojat, PhD New York NY: Springer, 2007.