## Health Policy Newsletter

Volume 16 Number 1	March, 2003	Article 10

Letters to the Editor

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## Suggested Citation:

Letters to the editor. Health Policy Newsletter 2003; 16(1): Article 10. Retrieved [date] from http://jdc.jefferson.edu/hpn/vol16/iss1/10.

## Letters to the Editor

## **ACGME Competencies**

Dear Dr. Nash,

For the past ten years I have applied SPC measurements to group medical and hospital clinical practices. Currently, I support interactive medical management of health plans with academic centers with residents, as well as network physician groups. One of the pivotal areas where I see that health plans can partner with resident training is in providing 'data' and 'system-ness' thinking.

I use software tools that can predict, within a range, how many patients assigned to a practice will show up in the ED every day. I can sort the information by the hour of the day and the check-out DX. I am able to get monthly labs and pharmacy so that we can look collaboratively at who gets Rx, who has not had recent lab testing, etc. Other tools allow us to look at the 'controller/rescue' medications for asthma by clinic or physician.

We, at the health plan level, can bring the methods and information for population management to the residency program.

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