Nursing and Provider Safety Checklist for Covid-19 Patients
Michele DeCastro, MSN, CRNP, Jennifer Zak, BS, RN, PCCN; Andrew Thum, MSN, ML, RN-CC,,
CCCTM, Kristine Meagher, RN, MSN, ACNS-BC
TJUH Division of Hospital Medicine, TJUH Department of Nursing

What’s the Problem?

As increasing numbers of Covid-19 patients were admitted to the hospital, multiple Med-Surg and Telemetry units were needed to provide care. All healthcare providers noted difficulty in communicating patient plans of care across multiple units and multiple teams. Providers, Clinical Nurses, and Nursing leadership all noted differences in processes for care and communication among units and teams.

Cause analysis

• Up to 10 provider teams (Hospital Medicine and Family Medicine) were responsible for care
• Up to 6 Medical Surgical and Telemetry Units were designated as Covid-19 units
• Prior to Covid-19, each unit had Plan of Care rounds with clinical nurses, nursing leadership, and case management that were attended by Providers (APPs and MDs) that were geographically designated to that unit. However, due to Covid-19, there were multiple providers teams with patients placed on these units and these teams were unable to attend plan of care rounds on multiple units.
• There was a need to communicate COVID-19 specific milestones and plans of care for each patient admitted with COVID-19
• Each team and each nurse communicated plans of care updates differently

How Might We: Standardize Interprofessional Care and Communication across multiple non-ICU Covid-19 Units?

We took an existing Nursing/ Provider Checklist from TJUH 7West/ Innovation Unit, modified it for COVID-19 Care, and each Nursing used this checklist to communicate to provider teams. Each Nursing unit was able to integrate this tool into their interprofessional communication.