

Gathering Qualitative Feedback and Demonstrating Value for an Institutional Repository (IR)

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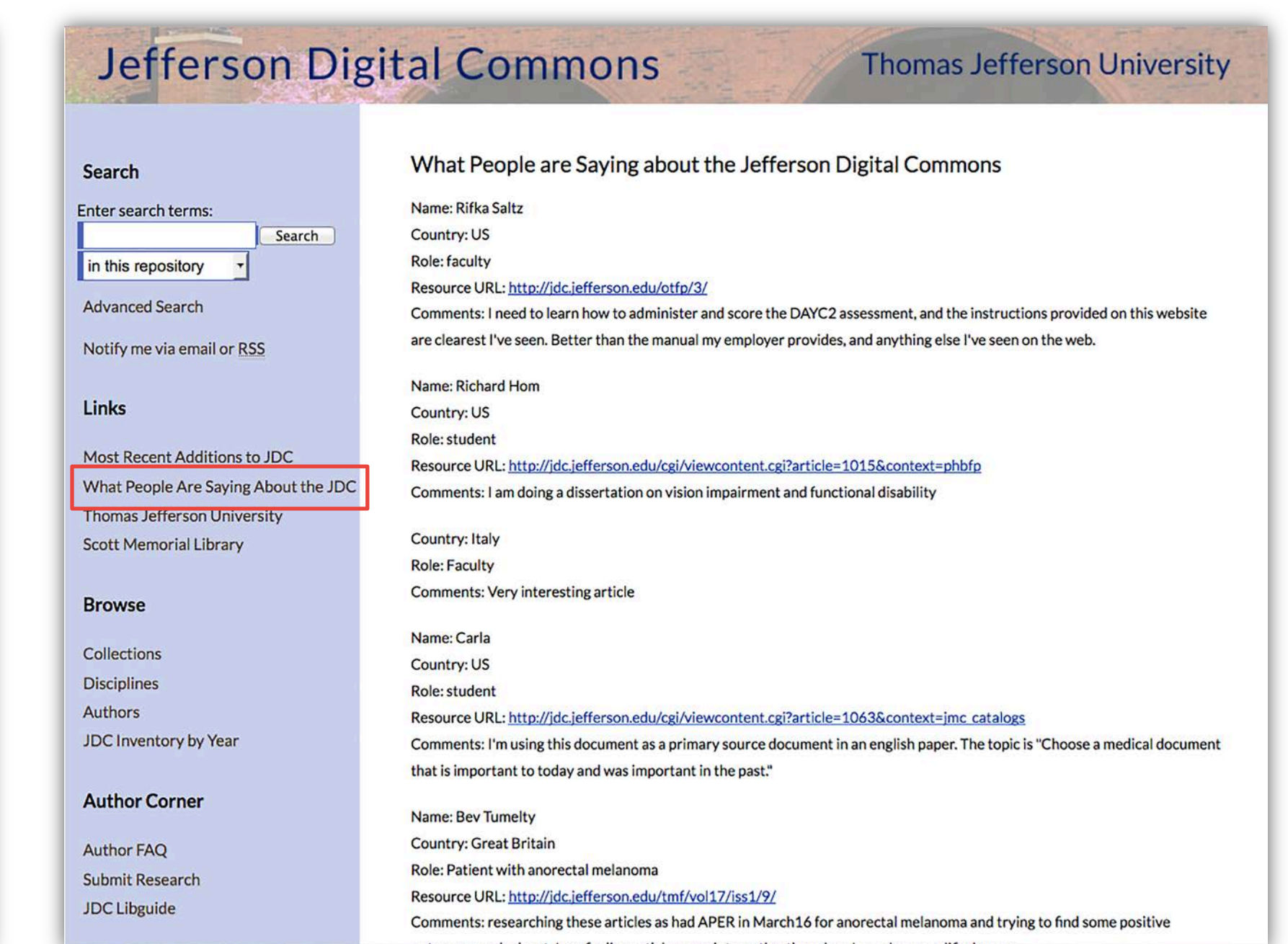
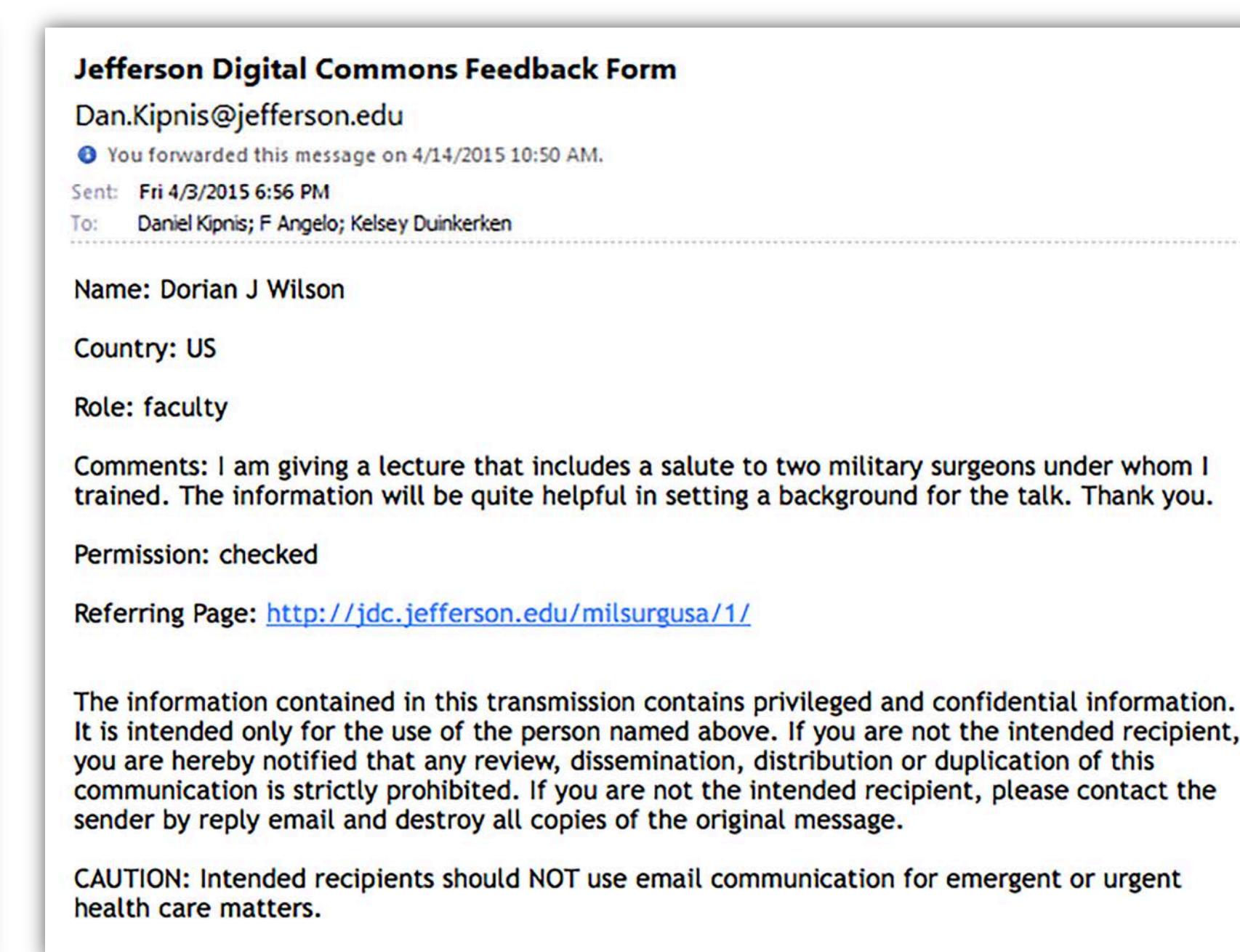
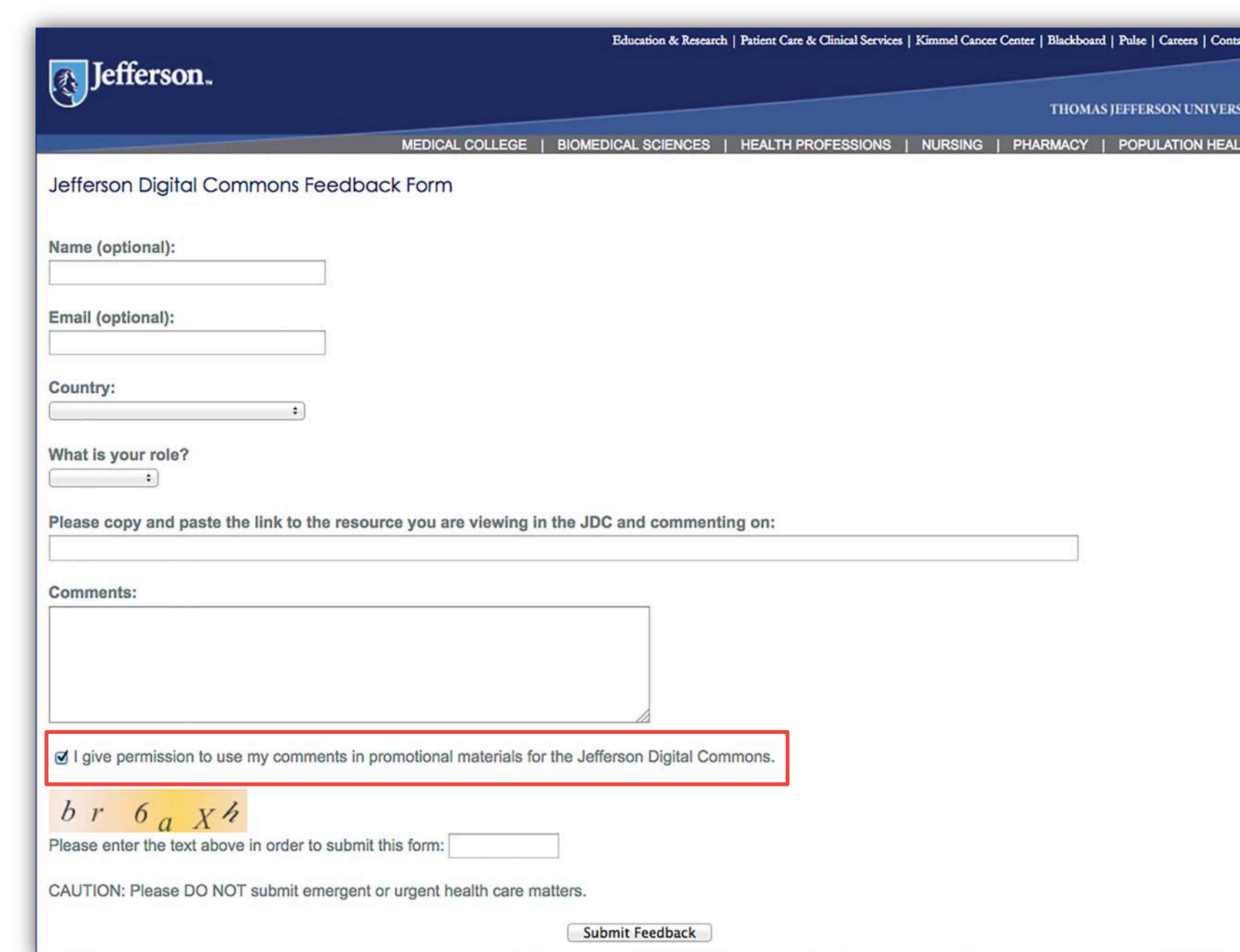
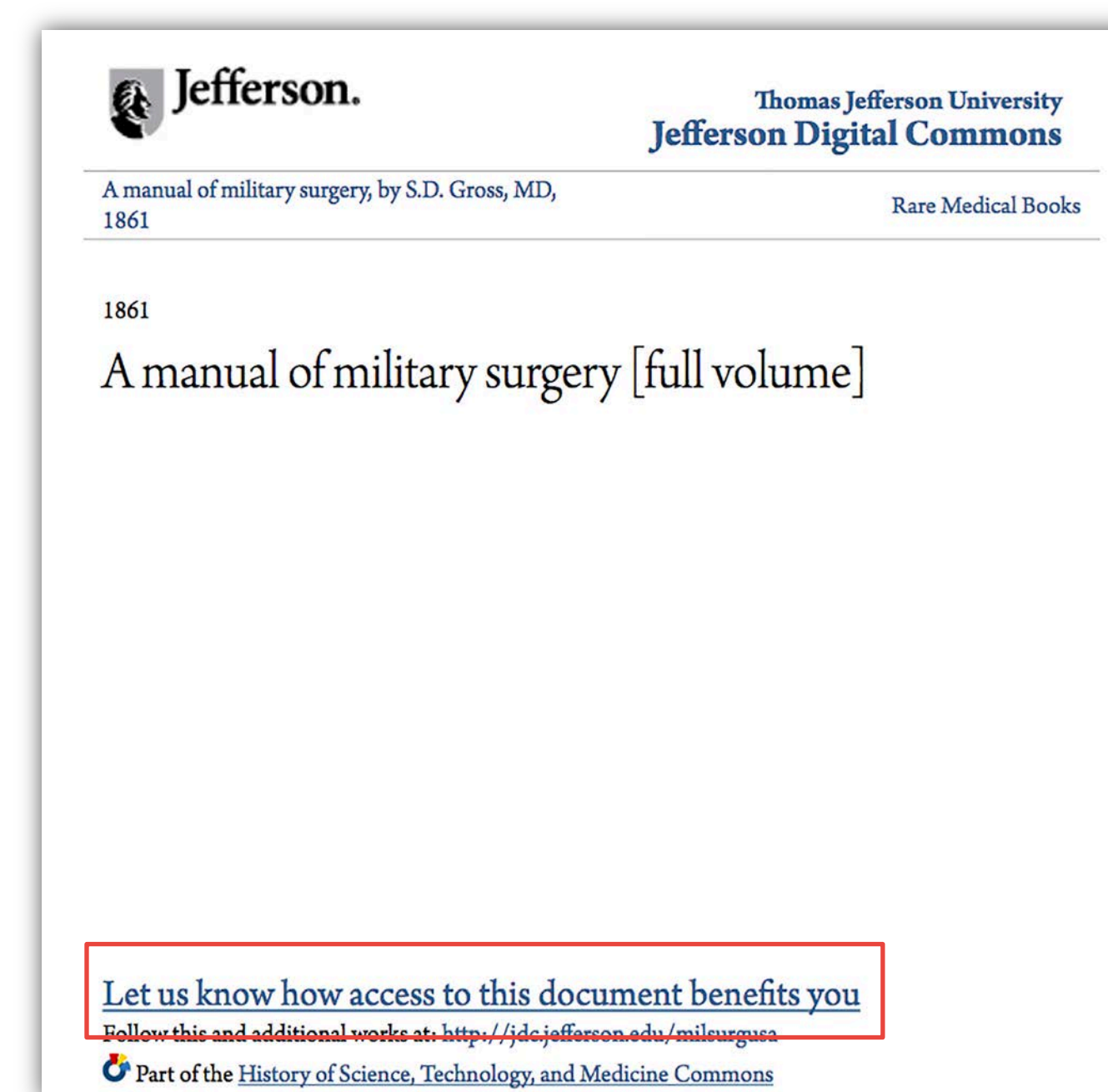
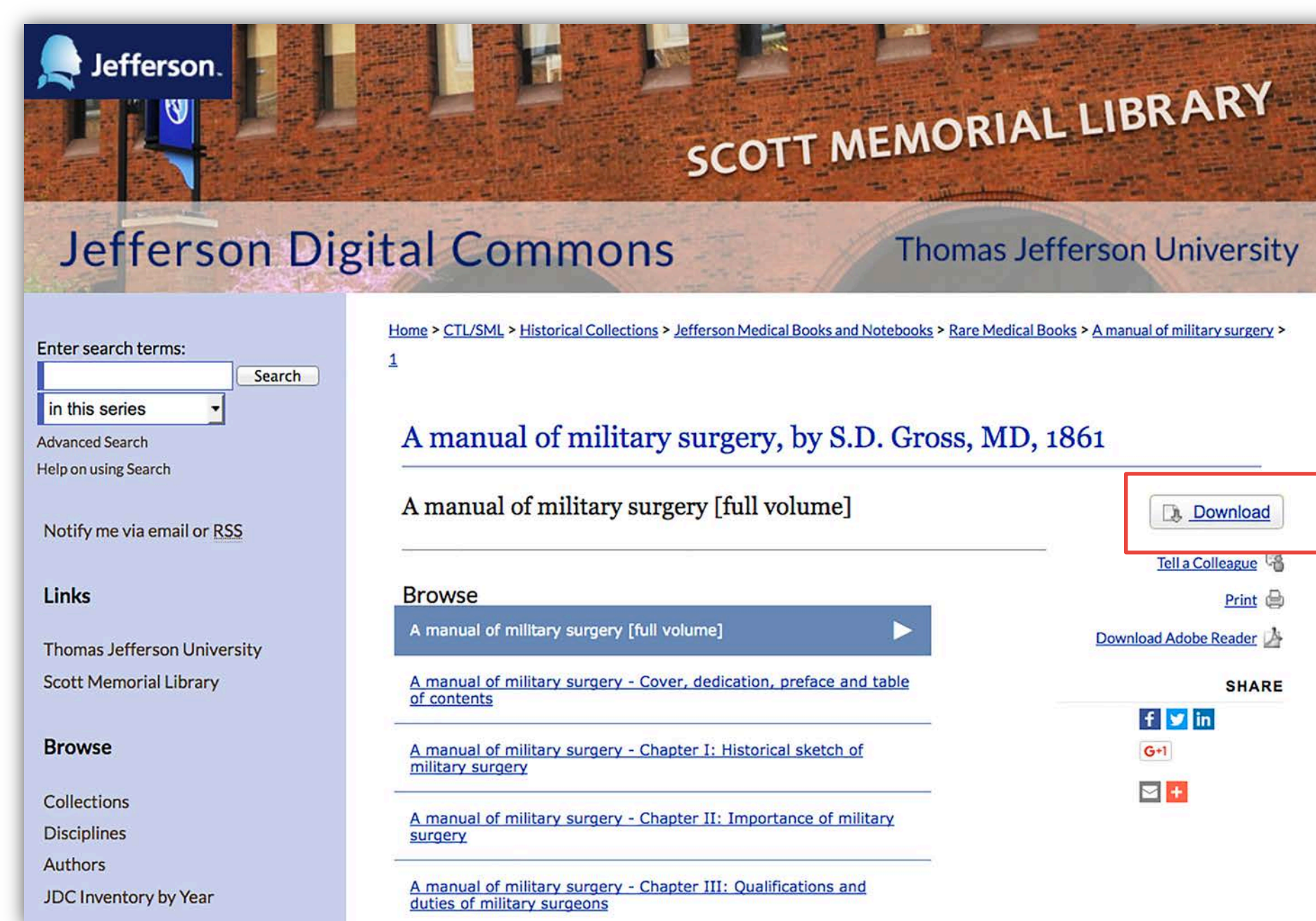
Center for Teaching & Learning, Scott Memorial Library, Thomas Jefferson University, Philadelphia, PA

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OBJECTIVE

To gather qualitative feedback demonstrating value for assets discovered in institutional repository from researchers across the globe.

WORKFLOWS:



URLs of NOTE

jdc.jefferson.edu
jdc.jefferson.edu/jdcvalue
jdc.jefferson.edu/aisrpubs/46/

SAMPLE FEEDBACK

Country: IT (Italy)
Role: Student
Resource URL: <http://jdc.jefferson.edu/otfp/49/>
Comments: *I am an occupational therapy student and I am looking for research articles in the role of occupational therapy in the treatment of dementia. There are not many free to read and download articles in the internet and buying my access to all the articles I need to read is too expensive. It is very helpful that you do not do that and so now I have found a very useful article.*

Name: Antonio Spagnolin
Country: Italy
Role: Physical Therapist - Spinal Unit
Comments: *I'd like to translate your "Patient-family teaching manual, Bowel" to give our patients and carers as a teaching tool. It's extremely well-done. I'm here to ask the permission to translate and distribute it. Thanks and best regards.*
Referring Page:
http://jdc.jefferson.edu/spinalcordmanual_eng/4/

Name: Ana Marin
Country: US
Role: Local Public Health
Comments: *We would like to thank Jefferson Digital Commons for making articles accessible to Local Public Health Agencies. As you may know, not being affiliated with an academic institution results in lack of access to free peer reviewed journal articles that are essential to our work. Having free access is important since Local Public Health Agencies do not have funding to pay for articles, in addition, access to the latest literature provides opportunities to learn new ways of improving our work. We commend you for providing this incredible resource. Thank you.*

Name: David Moore
Country: AU (Australia)
Role: Faculty
Comments: *I'm researching different ideas in yoga teaching about head stands, inversions & glaucoma for a book which I am writing. Thanks for posting this really useful article. I just have to thank you, thank you for posting this article! I was looking on search engines like google and yahoo search things about but was not finding anything! I found this blog and now but could not find what I was looking for! thanks again, was very much in need!*
Referring Page: Adverse health effects of nighttime lighting: comments on american medical association policy statement.

Name: Johanna
Country: BE (Belgium)
Role: Faculty
Comments: *thank you for allowing us to read this paper without having to pay for it*
Referring Page: Cardio-oncology for the 21st century

Name: Dorian J Wilson
Country: US
Role: Faculty
Comments: *I am giving a lecture that includes a salute to two military surgeons under whom I trained. The information will be quite helpful in setting a background for the talk. Thank you.*
Referring Page: <http://jdc.jefferson.edu/milsurgusa/1/>

STATISTICS

Between November 2015-April 2017 49 responses have been received via feedback link
29 Researchers
12 Faculty
5 Students
3 Patients

COUNTRIES REPRESENTED

United States (33)
Italy (4)
Great Britain (4)
Austria, Belgium, Brazil, Finland, Germany, Ireland, Russia and Uganda

LESSONS LEARNED

- Set default permission to use comments
- Use captcha to prevent flood of spam
- Use pull-downs to help researchers identify themselves
- Place feedback link on cover pages of all assets in IR and make it large enough to see
- Post feedback on a page that can be shared with administrators and stakeholders