Got Diabetes? With Us, You'll Have Complete Diabetic Care

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Screening, diagnostic and therapeutic actions are known to favorably affect health outcomes of patients with diabetes. Only 3% of Thursday JHAP patients with diabetes had complete diabetic care as of Nov 2015.

By April 2016, we aim to improve Complete Diabetic Care of total JHAP: Patients with DM/

**BACKGROUND**

**AIM**

By April 2016, we aim to improve Complete Diabetic Care of Thursday JHAP Clinic patients with diabetes by 95%.

**FISHBONE: To Identify Potential Interventions**

**JHAP Baseline Patient Statistics:**

| Total JHAP: Patients with DM/Total Patients | 346/1772 (19.5%) |
| Thursday JHAP: Patients with DM/Total Patients | 74/378 (19.6%) |

**PROCESS MAP**

<table>
<thead>
<tr>
<th><strong>INTERVENTION</strong></th>
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<tr>
<td>• EMR Initiative  • Active DM Patient List  • EMR-Based Flossheet utilization  • Physician Education: Guidelines for DM Care and DM Flossheet  • Structural Improvements  • Monofilaments made available  • Encouraged some visit lab draws  • Diabetes Visit Checklist  • Review of PCP Quality Report  • Completed EMR Updates  • EMR Dashboard Reminders  • Patient Appointment &amp; Referral Reminders by Staff and Physicians  • Individualized PCP Chart Audits  • Patient Appointment Reminders  • Physician initiated phone calls  • Review of PCP Quality Report  • Consolidated Geographic Referral List  • Individualized PCP Chart Audits  • Periodic Statistics Review  • Results Review  • Review of PCP Quality Report</td>
</tr>
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**RESULTS**

**DISCUSSION**

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