Health Policy Newsletter

Volume 17 Number 2 **June, 2004** **Article 2**

Letters to the Editor

Copyright ©2004. *Health Policy Newsletter* is a quarterly publication of Thomas Jefferson University, Jefferson Medical College and the Department of Health Policy, 1015 Walnut Street, Suite 115, Philadelphia, PA 19107.

Suggested Citation:
Letters to the editor. Health Policy Newsletter 2004; 17(2): Article 2. Retrieved [date] from http://jdc.jefferson.edu/hpn/vol17/iss2/2.

Letters to the Editor

Improving the Quality of Ambulatory Care

Dear Dr. Nash,

I just read your editorial, "Improving the Quality of Ambulatory Care" (March 2004), and was I ever encouraged!

Last year, I collaborated with a major health insurer to design a cardiology quality incentive payment system based on outpatient measures. They liked the program so much that they have engaged me to develop similar programs for another three specialties this year. To see Jefferson University Physicians endorse an outpatient quality improvement program adds further credence to what I believe is a vitally important step in taking the system to the next level.

Randall W. Crenshaw, MD
Executive Medical Director
ViPS
Baltimore, MD

* * * * *

Dear Dr. Nash,

I read with interest your editorial about improving the quality of ambulatory care. I wanted to make you aware that the Agency for Healthcare Research and Quality is developing a series of patient survey modules for ambulatory care known as Ambulatory CAHPS® or ACAHPS. A description of the project can be found on our website at www.ahrq.gov/qual. We expect to have an instrument available within the next year.

Charles Darby
Center for Quality Measurement and Improvement
Agency for Healthcare Research and Quality
Rockville, MD

Please note: The comments expressed by the authors in this publication do not necessarily represent the views of the Editorial Board, Thomas Jefferson University, Jefferson Medical College, Jefferson Health System or of the Department of Health Policy.