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## Chief Residents and Residency Program Directors

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## Chief Residents and Residency Program Directors

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This fall, the Office of Health Policy and Clinical Outcomes hosted a complimentary leadership program titled **Chief Resident Education for Success Training (CREST)**. Over 100 Chief Residents attended the program, which provided them with tools and experiences that will better equip them to lead and manage groups in complex organizations. Workshops addressed concepts of leadership, motivation, time management, group management, conflict management, and teaching skills. A follow-up session to be held April 5, 2002 will cover timely practical issues related to the individual physician's self-development, including organizational planning and change, quality management and accountability, the landscape of practice, and life after residency.

The CREST leadership program will be offered again for new Chief Residents in the spring of 2002. For more information, please contact the Office of Health Policy at 215-955-6969.