

Ask a Librarian

Instant Message Reference Service

a **FREE** service from Scott Memorial Library!



CHAT HOURS:
Monday - Friday 9:00 am - 8:00 pm
Saturday/Sunday Closed

FOR COMPLETE INFORMATION:

<http://library.jefferson.edu/help/>

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HOW IT WORKS:

Get real-time answers to your questions using your instant message service. Chat **without** an IM account on our website: <http://library.jefferson.edu/Ask/>

If librarians are unavailable, please try back later or contact:

AskALibrarian@jefferson.edu
215-503-6994

PLEASE NOTE:

- In-person requests receive priority over phone and electronic requests.
- Requests of equal priority are answered in the order they arrive.
- Thomas Jefferson University/Hospital students, staff and faculty receive priority. You may be asked for proof of affiliation such as your Jefferson email address.
- IM is for brief communications, generally under 10 minutes. For inquiries requiring more time, librarians may ask that a session be continued by phone, email, or in person.

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